



## MEMORANDUM

**TO:** Lake County Board of Supervisors  
**FROM:** Lars Ewing, Public Services Director  
**DATE:** August 21, 2019  
**SUBJECT:** 2018-19 Grand Jury Final Report

A handwritten signature in black ink, appearing to be "Lars Ewing", is written over the "FROM:" line of the memorandum.

The Public Services Department offers the following in response to the 2018-2019 Lake County Civil Grand Jury Report, "Serving Those Who Served - An Overview of Lake County California Veteran's Services".

As your Board is aware, the Public Services Department initiates facilities projects to maintain County of Lake infrastructure, and also undertakes projects at the request of County departments and your Board for increased operational efficiency. While the department has general responsibility to support routine facilities requests, it is not part of our customary scope to make decisions regarding the operational signage, office space and/or office layout that will best serve the program needs of other departments. Therefore, the comments provided herein are limited to describing Public Services' role in supporting any response to the Grand Jury's Findings and Recommendations.

The Public Services Department, described by the Grand Jury as, "Lake County Facilities Department," was specifically invited to respond to the following:

- F4. Some Lake County Veterans do not know of the [County Veterans Services Office, CVSO] and so are not seeking their deserved Veteran benefits.
- R7. County facilities should install improved signage for the CVSO building.

Determining the most appropriate County response to these two items would appear to be outside of the area of responsibility and even authority of the Public Services Department. Operational signage for County facilities is initiated by the department occupying said facility. The County's Health Services Department has administrative responsibility for the CVSO; should Health Services determine improved signage is a matter of priority, the Public Services Department is ready and willing to assist by installing the signs they have fabricated.

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